

Working From Home

Use of Personal Devices

In response to the COVID-19 pandemic, the rules on the use of personal devices for work purposes has been relaxed so that some systems like NHS Mail , NHS Near Me and Office 365 may be accessed. However, all reasonable steps still need to be taken to keep devices, systems and data secure.



ENSURE PRIVACY

If possible, try to work in an area where you will have total privacy. Can your screen or paperwork be shielded from view from others in your household?



DEVICE SECURITY

Enable any security features on your device. This includes encryption, passwords, PIN numbers or biometric features such as fingerprint or facial recognition.



SOFTWARE UPDATES

Devices should be fully updated with the latest security updates and patches.



ANTI-VIRUS SOFTWARE

Laptops and desktops should have anti-virus software installed and should be set to automatically update.



PERSONAL USE

Where possible, do not mix work and personal usage on your personal device. Sharing of personal devices which are being used for work purposes should be avoided.



DOWNLOAD NHS DATA

Avoid downloading NHS data on to personal devices especially where it is of a confidential nature. If it is absolutely necessary, the data should be deleted as soon as possible.



CLOUD STORAGE

Do not upload NHS data to store or share in commercial cloud storage solutions such as Dropbox and Google Drive. Only NHS Highland cloud systems should be used.



FURTHER INFORMATION

For further support contact the Information Assurance & IT Security team by emailing high-uhb.informationsecurity@nhs.net